



Haringey Council

Report for:	Cabinet	Item Number:	
Title:	The Council's Quarterly Performance Assessment – Quarter 3 2012/2013		
Report Authorised by:	The Chief Executive <i>Nat. Wallis</i>		
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Ward(s) affected: All	Report for Key/Non Key Decisions: Information		

1. Describe the issue under consideration

- 1.1. To inform Cabinet of progress against the Council's priorities and other major responsibilities in the third quarter of 2012/13.

2. Introduction by Cabinet Member for Performance Management – Cllr Kober, Leader of the Council

- 2.1. I am pleased to see that the levels of crime in the borough have reduced, in particular the levels of personal robbery since this time last year. It is crucial that the Council and Police continue to work in partnership to maintain this trend, delivering on our priority to create a safer borough for everyone.

I am also pleased to see the momentum behind work to regenerate key areas in Haringey, namely the plans for the whole of Tottenham. I expect to see this work, and the involvement of the community in the plans, to grow. The Council also continues to tackle a range of housing challenges throughout the borough. The work of our Housing Service to address homelessness is therefore welcome, and I anticipate more ambitious target-setting in the future to further increase our impact.

- 2.2 Although processing benefit claims remains under the target for the year this quarter's performance is a concern. Action is urgently required to address this and improve performance of a vital council service in the current climate. I continue to be concerned by the number of JSA claimants in Haringey. Creation of employment opportunities for our residents is one of the Council's biggest priorities, and I expect to see new initiatives such as the Enterprise and Employment Hub in Tottenham have a significant impact.

It will be important to maintain recent improvements regarding litter to make up for the disappointing performance recorded in the first tranche of monitoring. The cleanliness of

our streets is important to all residents and members alike and I expect service delivered by our contractor to improve.

3. Recommendations

- 3.1. To note progress against the Council's priorities and other major responsibilities in the third quarter of 2012/13.
- 3.2. To note the emerging issues and challenges going forward.

4. Background information

- 4.1. This report is a self assessment of the Council's performance in the third quarter of 2012/13 (October to December). It also provides an update of key activity against the Council's priorities and other major responsibilities as set out in the Council Plan agreed at Full Council on 16 July 2012.
- 4.2. The main body of this report begins on page 3.

5. Comments of the Chief Finance Officer and financial implications

- 5.1. There are no specific financial implications arising from the contents of this report although there is a clear link between performance in many of the areas monitored and Council expenditure. Many of the emerging issues highlighted have significant financial implications for the Council and have been built into the Council's Medium Term Financial Plan (MTFP).

6. Head of Legal Services and legal implications

There are no specific legal implications arising from this report.

7. Equalities and Community Cohesion Comments

- 7.1. Updates on activities to help us meet the corporate equality objectives will be provided under the relevant sections in this and subsequent performance reports. A progress report on the Corporate Equality Plan will be produced annually.

8. Head of Procurement Comments

N/A

9. Policy Implications

- 9.1. Haringey's quarterly performance assessment links to the following documents / strategies:

- The Council Plan 2012-14
- Key strategies

10. Use of Appendices

- Appendix 1: Performance Tables Quarter 3 2012/13
- Appendix 2: How Haringey compares to London (Quarter 2 2012/13)

11. Local Government (Access to Information) Act 1985

- Service performance indicator returns
- Council Plan (incorporating departmental business plans)